

## Prof. MENDERES TARCAN

### Personal Information

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### International Researcher IDs

ORCID: 0000-0003-3989-2440

Publons / Web Of Science ResearcherID: V-5074-2018

ScopusID: 55520561800

Yoksis Researcher ID: 148614

### Education Information

Doctorate, Hacettepe University, Sağlık Bilimleri Enstitüsü, Sağlık Kurumları Yönetimi (Dr), Turkey 2000 - 2006

Postgraduate, Hacettepe University, Sağlık Bilimleri Enstitüsü, Sağlık Kurumları Yönetimi (YI) (Tezli), Turkey 1997 - 2000

Undergraduate, Hacettepe University, Sağlık İdaresi Yüksekokulu, Sağlık İdaresi Pr., Turkey 1992 - 1996

### Dissertations

Doctorate, Hastanelerde Finansal Performansı Etkileyen Etmenlerin Belirlenmesi:Sağlık Bakanlığı Hastanelerinde Çok Değişkenli Bir Analiz, Hacettepe University, Sağlık Bilimleri Enstitüsü, Sağlık Kurumları Yönetimi (Dr), 2020

Postgraduate, Yeşil Kart Uygulaması İle İlgili Hastane Yöneticilerinin Değerlendirmeleri, Uygulamada Karşılaştıkları Sorunlar ve Çözüm Önerileri, Hacettepe University, Sağlık Bilimleri Enstitüsü, Sağlık Kurumları Yönetimi (YI) (Tezli), 2020

### Research Areas

Social Sciences and Humanities

### Academic Titles / Tasks

Professor, Eskisehir Osmangazi University, SAĞLIK BİLİMLERİ FAKÜLTESİ, SAĞLIK YÖNETİMİ BÖLÜMÜ, 2016 - Continues

Associate Professor, Eskisehir Osmangazi University, SAĞLIK BİLİMLERİ FAKÜLTESİ, SAĞLIK YÖNETİMİ BÖLÜMÜ, 2011 - 2016

### Published journal articles indexed by SCI, SSCI, and AHCI

- I. **An analysis of the relationship between burnout, socio-demographic and workplace factors and job satisfaction among emergency department health professionals**  
TARCAN M., Hikmet N., Schooley B., TOP M., YORGANCIOĞLU TARCAN G.  
APPLIED NURSING RESEARCH, vol.34, pp.40-47, 2017 (SCI-Expanded)
- II. **An analysis of relationship between burnout and job satisfaction among emergency health**

## **professionals**

YORGANCIOĞLU TARCAN G., TARCAN M., TOP M.

TOTAL QUALITY MANAGEMENT & BUSINESS EXCELLENCE, vol.28, pp.1339-1356, 2017 (SSCI)

### **III. Comparing Burnout Across Emergency Physicians, Nurses, Technicians, and Health Information Technicians Working for the Same Organization**

Schooley B., Hikmet N., TARCAN M., YORGANCIOĞLU TARCAN G.

MEDICINE, vol.95, no.10, 2016 (SCI-Expanded)

### **IV. An examination of competition and efficiency for hospital industry in Turkey**

Narci H. O., Ozcan Y. A., Sahin I., TARCAN M., Narci M.

HEALTH CARE MANAGEMENT SCIENCE, vol.18, no.4, pp.407-418, 2015 (SSCI)

### **V. Examining transformational leadership, job satisfaction, organizational commitment and organizational trust in Turkish hospitals: public servants versus private sector employees**

TOP M., Akdere M., TARCAN M.

INTERNATIONAL JOURNAL OF HUMAN RESOURCE MANAGEMENT, vol.26, no.9, pp.1259-1282, 2015 (SSCI)

### **VI. An analysis of relationships among transformational leadership, job satisfaction, organizational commitment and organizational trust in two Turkish hospitals**

TOP M., TARCAN M., Tekingunduz S., Hikmet N.

INTERNATIONAL JOURNAL OF HEALTH PLANNING AND MANAGEMENT, vol.28, no.3, 2013 (SSCI)

## **Articles Published in Other Journals**

### **I. Assessment of Variables Determining the Health Management Departments' Efficiency with Analytical Hierarchy Process**

YEŞİLAYDIN G., TARCAN M.

HEALTH SERVICES MANAGEMENT RESEARCH, vol.37, no.1, pp.34-42, 2024 (ESCI)

### **II. Efficiency of Health Management Departments through Data Envelopment Analysis**

TARCAN M., YEŞİLAYDIN G.

JOURNAL OF EFFICIENCY AND RESPONSIBILITY IN EDUCATION AND SCIENCE, vol.16, pp.102-112, 2023 (ESCI)

### **III. The impact of transformational leadership on employee attitudes: implications for human resources**

Akdere M., TOP M., TARCAN M.

MIDDLE EAST JOURNAL OF MANAGEMENT, vol.8, no.6, pp.611-629, 2021 (ESCI)

### **IV. Analysis of the Relationship between Quality of Service, Satisfaction and Loyalty of Patients of a Hospital through the Structural Equation Modelling**

Teymourifar A., TARCAN M.

Acta Scientific Nutritional Health, vol.3, no.6, pp.17-21, 2019 (Peer-Reviewed Journal)

### **V. Hastane İnovatif Faaliyetlerinin Algılanan Hizmet Kalitesine Etkisi:Devlet Hastanesi Örneği**

YORGANCIOĞLU TARCAN G., KARAHAN A., TARCAN M.

AJIT-e: Online Academic Journal of Information Technology, vol.9, no.32, 2018 (Peer-Reviewed Journal)

### **VI. HASTANE TERCİHLERİNİ ETKİLEYEN FAKTÖRLER: ÖĞRENCİ BAKIŞ AÇISIYLA BİR DEĞERLENDİRME**

KARAHAN A., YORGANCIOĞLU TARCAN G., YEŞİLAYDIN G., TARCAN M.

Sobider Sosyal Bilimler Dergisi, vol.3, no.9, pp.298-313, 2016 (Peer-Reviewed Journal)

### **VII. Migration Risk Adjusted Mortality Varieties of Congestion and Patient Satisfaction in Turkish Provincial General Hospitals**

DAVUTYAN N., BİLSEL M., TARCAN M.

Data Envelopment Analysis Journal, vol.1, no.2, pp.135-169, 2015 (Peer-Reviewed Journal)

### **VIII. An Investigation into the Economies of Scale in Turkish Ministry of Health Hospitals**

TARCAN M., ÇELİK Y., PLante C., Younis M.

Journal of Public Budgeting, Accounting&Financial Management, vol.27, no.1, pp.98-116, 2015 (Scopus)

### **IX. Evolution of Nationwide Central Hospital Appointment System CHAS Implementation A Country Study**

## Refereed Congress / Symposium Publications in Proceedings

- I. **Türk Sağlık Sektöründe Sağlık Kurumları Yönetimi Muhasebe- Finans Alanında Yapılmış Akademik Çalışmaların Sistemik Derlemesi**  
TARCAN M., AKKOÇAN A. T., DÖNDÜ K.  
3.Uluslararası 13. UlusalSağlık ve Hastane İdaresi Kongresi, Sakarya, Turkey, 10 - 13 October 2019
- II. **Assessing Information Security Factors Associated with Confidentiality, Integrity, and Availability**  
HİKMET N., Schooley B., TARCAN M.  
The Global Interdisciplinary Conference: Green CitiesBusiness, Engineering, Architecture, Design, Technology, 27 - 30 June 2018
- III. **İşçi Sağlığı ve İş Güvenliği Uygulamalarının Hastane Temizlik Çalışanları Bakış Açısıyla Değerlendirilmesi**  
SAPAZ B., YORGANCIOĞLU TARCAN G., KARAHAN A., YALÇIN BALÇIK P., TARCAN M.  
International INES Academic Researches Congress, Antalya, Turkey, 18 - 21 October 2017
- IV. **Individual and Organizational Factors Affecting The Attitudes of Hospital Managers Towards Health InformationTechnologies**  
TARCAN M., YORGANCIOĞLU TARCAN G., ÇELİK Y., HİKMET N.  
Northeast Decision SciencesInstitute ConferenceMarch 22 – 25, 2017, Massachusetts, United States Of America, 22 - 25 March 2017
- V. **The role of organizational dynamics in achieving evidence based practice The case for nurses in Turkey**  
AKDERE M., TOP M., TARCAN M.  
Academy of Human Resource Development International Research Conference in Asia and MENA, 2 - 04 November 2016
- VI. **Competitive Challenges of the Hospital Industry in Turkey**  
ÖZGEN NARCI H., TARCAN M., SONSUZ A. A., CEZLAN E. Ç., YİĞİT P.  
New Challenges in Management & Business: Organization and Leadership, 2 - 04 May 2016
- VII. **Healthcare Information Handler s Propensity to Hospital Information Security Policies**  
HIKMET N., SCHOOLEY B., TARCAN M.  
SE INFORMS Annual Conference 2015, 8 - 09 October 2015
- VIII. **Exploring Factors Affecting Information Security Management in Hospitals**  
TARCAN M., HIKMET N., SCHOOLEY B., YORGANCIOĞLU G.  
The Decision Sciences Institute 46th Annual Meeting, United States Of America, 21 - 24 November 2015
- IX. **Transformational Leadership Job Satisfaction Organizational Commitment Organizational Trust in Turkish Public Hospitals Public Servants versus Private Employees**  
YORGANCIOĞLU G., TARCAN M., HIKMET N., TOP M.  
2013 Annual Meeting of the Northeast Decision Sciences Institute, United States Of America, 5 - 07 April 2013
- X. **Hastane İnsan Kaynaklarında Dönüşümcü Liderlik Örgütsel Bağlılık İş Doyumu ve Örgütsel Güven Araştırması**  
TOP M., TARCAN M., TEKİNGÜNDÜZ S.  
Uluslararası Sağlıkta Performans ve Kalite Kongresi, Turkey, 28 April - 01 May 2010

## Supported Projects

TARCAN M., Project Supported by Higher Education Institutions, Sağlık sektöründe bilgi teknolojileri, kalite, örgütsel ve finansal performansla ilişkili faktörlerin incelenmesi, 2015 - 2015

## **Metrics**

Publication: 25

Citation (WoS): 263

Citation (Scopus): 291

H-Index (WoS): 6

H-Index (Scopus): 6

## **Non Academic Experience**

SAĞLIK BAKANLIĞI

SAĞLIK BAKANLIĞI VAN DEVLET HASTANESİ